LMF
LONDON MARKET FORUMS

TECHNOLOGY & INNOVATION SUMMIT

11TH OCTOBER - 9.30AM-5.00PM

FOLLOWED BY NETWORKING DRINKS

STAYING AHEAD IN A FAST PACED & CHANGING DIGITAL LANDSCAPE

NO 6, 6 ALIE STREET, LONDON, E1 8QT

KINDLY SUPPORTED BY

Bizzdesign
Objectivity Part of Accenture
epam
cognizant
Novidea
mendix Go make it
Velonetic Powered by DXC Technology | IUA | Lloyd's

WELCOME & INTRODUCTIONS

Roger Oldham
Founder
LMForums

TECHNOLOGY AND INNOVATION SUMMIT 2023

LMF
LONDON MARKET FORUMS

THANKS TO OUR CORPORATE MEMBERS

Bizzdesign

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Novidea

Objectivity
Part of Accenture

Velonetic
Powered by DXC Technology | IUA | Lloyd's

mendix
Go make it™

cognizant

SPEAKERS

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Colville Wood
Chief Technology Officer at Cognizant Insurance UK & I
COGNIZANT

Paul Fondie
Principal, Independent Software Vendors
Mendix

James Doe
Sales Manager
Novidea

Roger Oldham
Founder & CEO
LMF

Christian Kitchen
Chief Information Officer
Travellers Europe

Sean O'Beirne
Consulting Lead EMEA - Sport, Media & Entertainment
DXC Technology

Mike Scott
Sales Manager
Novidea

Simon Asplen - Taylor
CEO and Founder
Datatick

Nick Reed
Chief Strategy Officer
BIZZDESIGN

Ray johnstone
Head of Customer Success
Velonetic

Jonathan French
Client Principal
Objectivity

Teresa Jennings
Operations Director
Velonetic

Alvaro Montenegro
Product & Technology Director
Velonetic

Stephen Holdstock
Insurance CTO (EMEA)
EPAM SYSTEMS

Sharon Warner
Senior Sales Partner Financial Services
Objectivity

Izak Oousthuizen
Best Selling Author & Cyber Commentator
ZHERO

TECHNOLOGY AND INNOVATION SUMMIT 2023

Morning Agenda

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- 10:00 am: Opening Remarks and Welcome, Audience Polling.
- 10:30 am: Presentation 1 and workshop - Generative AI in Insurance - Cognizant
- 11:00 am: Presentation 2 and Workshop - The Importance of Becoming a Modern Broker - Novidea
- 11:30 am: Networking Coffee Break
- 12:00 pm: Presentation 3 and Workshop - AI in Underwriting
- 12:30 pm: Change By Design: Ensuring Succesful Operating Model Transformation
- 1:00 pm: Networking lunch In Carlton suite

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POLLING

cognizant®

LMF
LONDON MARKET FORUMS

Generative AI In Insurance

Colville Wood

Chief Technology Officer at Cognizant Insurance UK & I

cognizant

Generative AI

11 October 2023

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General Knowledge

Languages

Basic Mathematics

Follows Rules

Summarize

Extract

Translate

Make decisions

Create

Answer questions

Hallucination

Bias

Confidentiality

Accuracy

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cognizant

Opportunities Using Generative AI

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Meet Frankie

© 2023 Cognizant

Demo Scenario

Broker has sent a submission for a quote

Ingest the information

Extract key information and summarize

Query submission

Validate underwriting

Calculate premium

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Our Approach

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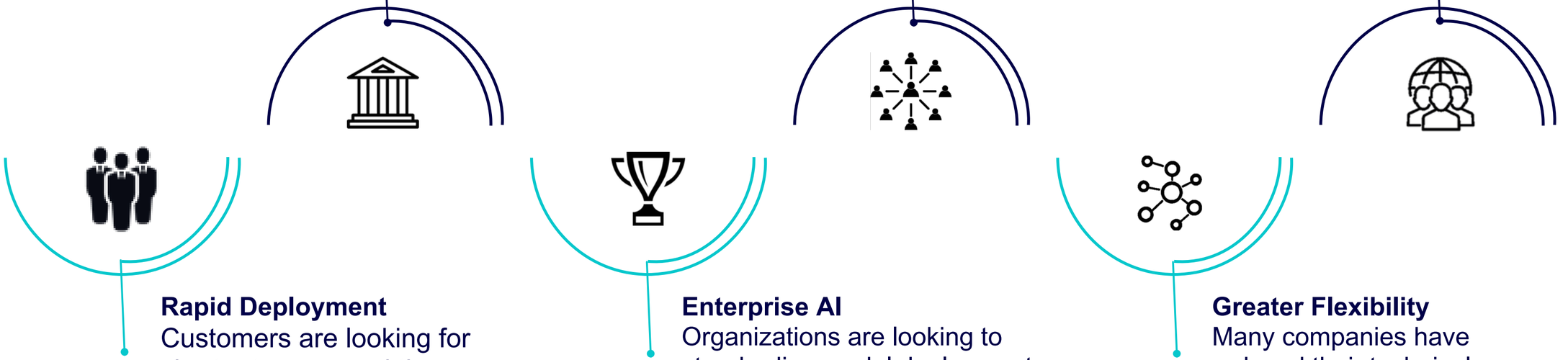
What our customers are asking us

Faster ROI
Clients are looking for lesser time to break-even on AI investments than earlier & maintain models at lesser cost

Transparent AI
Ability to version control, draw model lineage has become important industry-wide

Model Monitoring
A standard platform to have constant visibility on model performance, biases & explainability



Rapid Deployment
Customers are looking for shorter turn around time for deployment process

Enterprise AI
Organizations are looking to standardize model deployment practices across the different departments & LoBs

Greater Flexibility
Many companies have reduced their technical debts with MLOps

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Examples of Generative AI projects already delivered

Leading US Insurer

Large Language Model (LLM) driven Intelligent Digital Avatar

OpenAI

Leading US Insurer

Claims Handler GenAI Bot

OpenAI

Leading US Insurer

Wellbeing Advisor

OpenAI

Major Financial Institution

Machine Learning for ESG Analyst to identify ESG Risk

BERT

Leading global Insurer

Large Language Model driven Contracts

OpenAI

Global Financial Service Provider

Global Risk Monitoring by tracking news articles

BERT

US based regional bank

Enhancing developer productivity using generative AI

OpenAI

Big4 Audit firm

Due Diligence Process Automation

OpenAI

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cognizant

Workshop Question

What applicability do you see for gen AI in your organisation and which parts of your operations might benefit from this application the most? Discuss opportunities and concerns for future adoption.

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Thank you

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Novidea

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The Importance of becoming a modern broker

James Doe
Sales Manager
Novidea

Mike Scott
Sales Manager
Novidea

The importance of becoming a modern broker

LMF 11.10.23

Novidea

“Modern”

- *adjective*

1. relating to the **present** or recent times as opposed to the remote past.
   "the pace of modern life"

- *noun*

2. a person who advocates or practises a departure from traditional styles or values.
   "they were moderns, they must not look back towards the old generation"

Novidea

What is modern broking?

Wellies.
Are they the revenue generation tool for brokers and farmers (in the farming sector)?

Novidea

What does it take to be a modern broker for farmers?

Do you just need a new pair of wellies or is there more to it these days?

Novidea

The broker and the farmer

A long time ago...

Novidea

Old fashioned farming

Labour intensive, the most advanced technology of its time. Plenty of risk.

Novidea

Its easy to romanticise the past

Novidea

The modern farmer and the modern broker

A lot has changed and is still changing

Novidea

New and game-changing equipment

Less people able to drive greater operational efficiencies using technology

Novidea

Optimal infrastructure

Purpose built, for manufacturing the product

Novidea

Storage and distribution

Cutting edge equipment and new supply chain management requirements

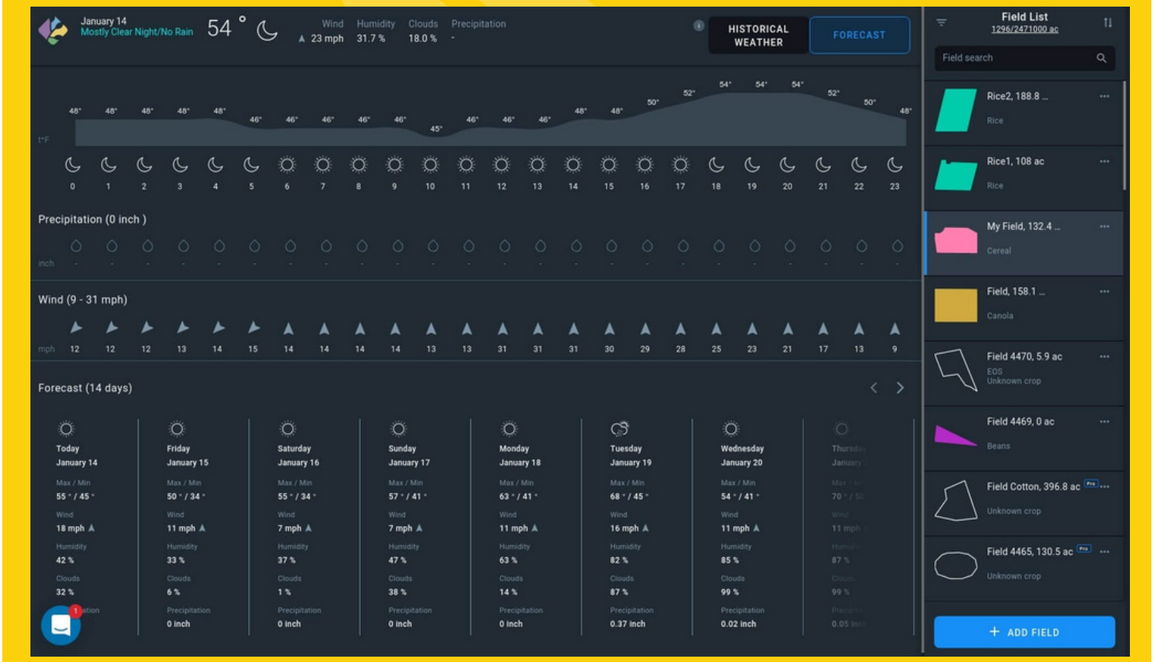
Technology hand in hand with transformation

New technologies complementing traditional industries

Novidea

Data-driven insights

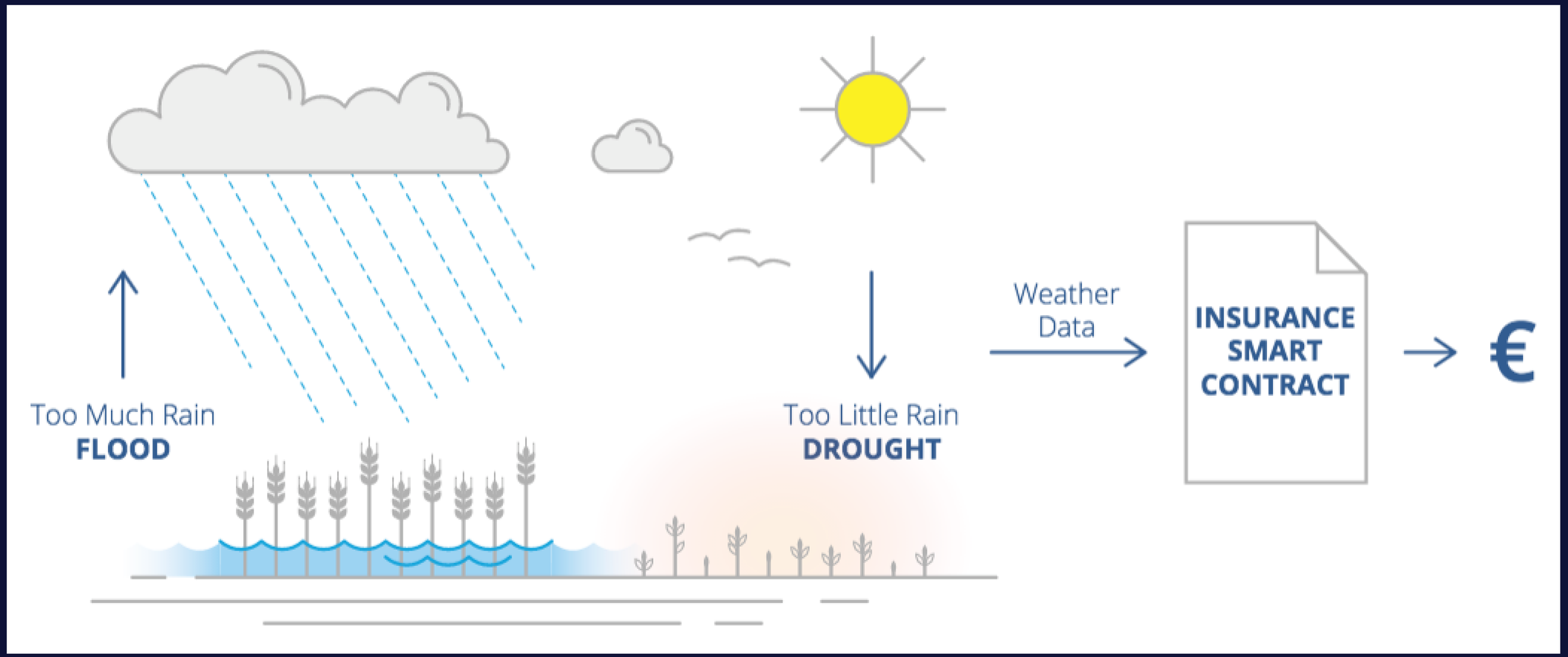
Management information to minimise business interruption



Novidea

New insurance products

Parametric insurance



Novidea

What does it take to be a modern broker

Is it just time for new wellies?

Novidea

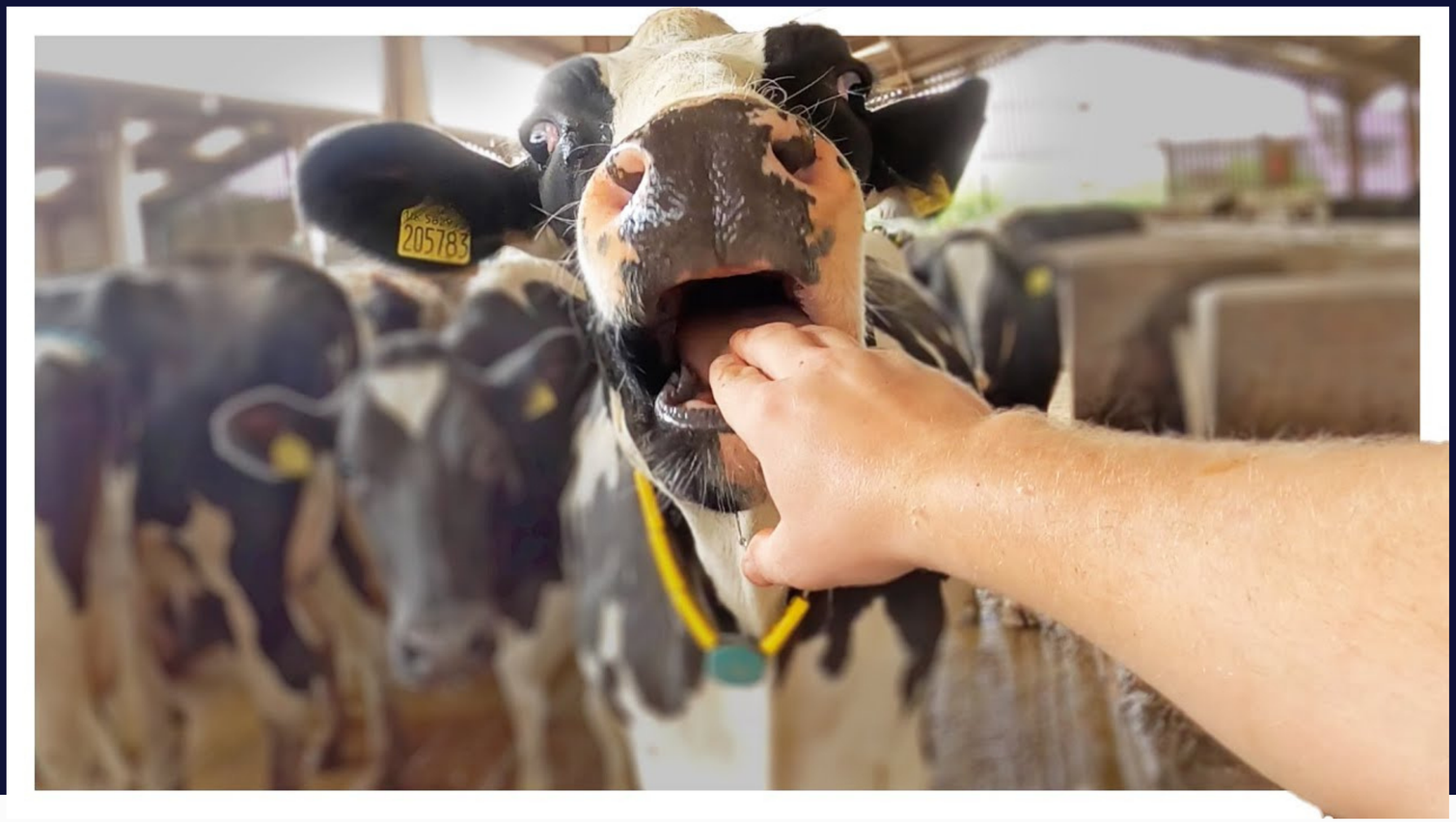
Or is modernisation

1. Reducing risk
2. Giving better value to your customers
3. Making it easier to do business
4. Driving operational efficiencies

Novidea

And lets not forget

Making sure that brokers do not bite the hand that feeds them



Novidea

Because modernisation allows

More time to connect and talk to the people who matter

Novidea

Round table discussion

1. How do you think the relationship between insurers and brokers, needs to evolve to adapt to both modern technology and changing customer expectations?

2. Do you think the right technology exists to help brokers modernise their operations?

3. Have you or do you think you will see the return on investment in “modernising” your business, within the next 2 years?

Novidea

THANK YOU

Novidea

Networking & Coffee Break

Innovating & Augmenting the Underwriting Experience

Tarek Nseir
Head of Digital Engagement Practice
EPAM

Stephen Holdstock
Insurance CTO
EPAM

<epam>

LM Forums

Technology & Innovation Summit 2023

October 2023

Innovating & Augmenting the Underwriting Experience

(a Gen AI production)

INNOVATION – TRADITIONAL MODELS

Traditional Models

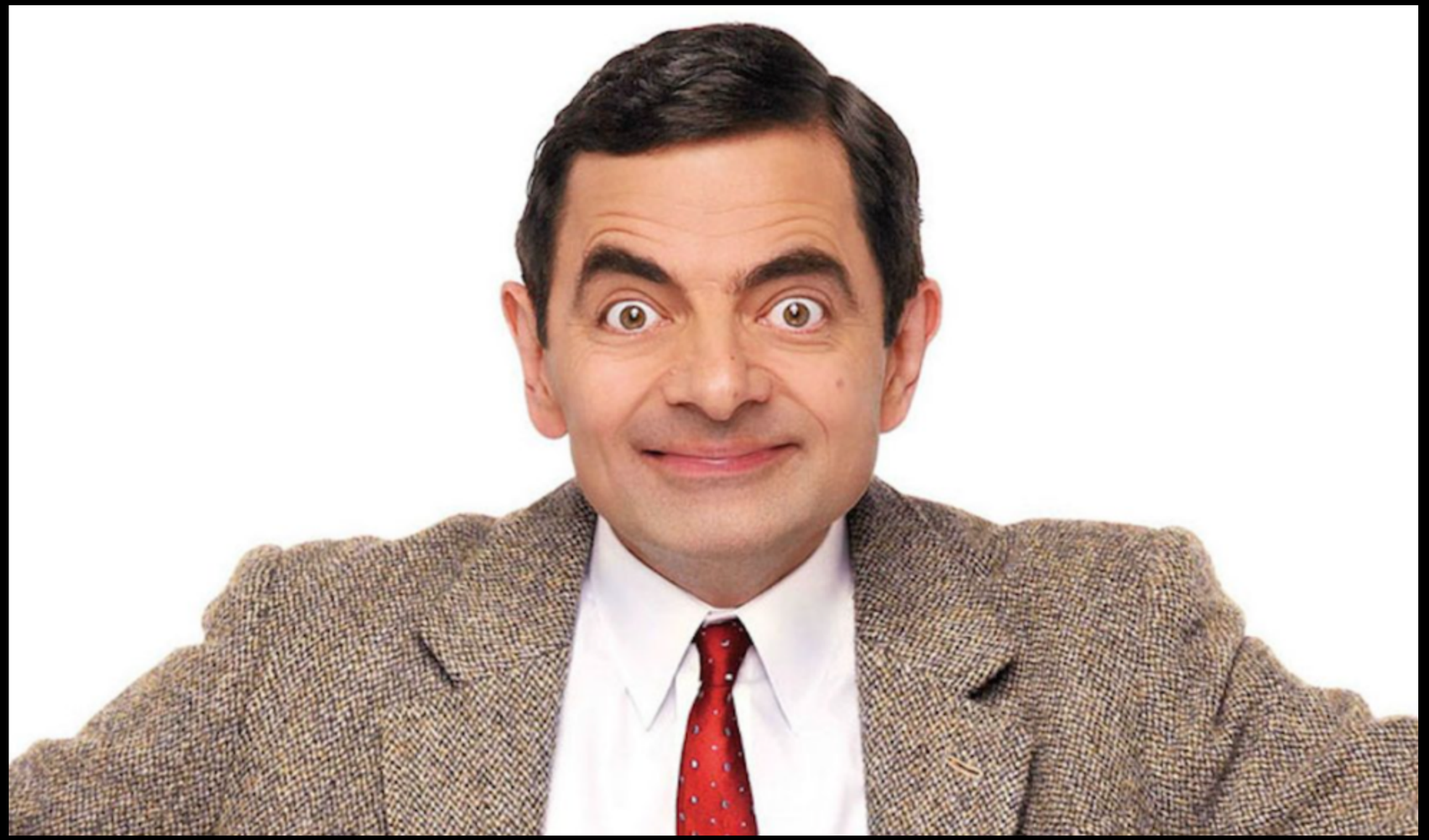
Focus: Internet & Personal Computing

Technology Push: R&D-driven innovation, often lacking a market orientation

Model: Waterfall, linear and sequential approach to tech

Insurance: Transition from paper to digital databases, early adoption of Customer Relationship Management (CRM) systems

1990's



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INNOVATION – INTRODUCING AGILE

Introducing Agile

Focus: Internet 2.0, Mobility

Technology Push: Open Innovation: Leveraging both internal and external ideas and paths to market

Model: Agile and Scrum frameworks, Lean Startup, Design Thinking, Six Sigma

Insurance: Growing use of data analytics for risk assessment, adoption of SaaS solutions, basic AI models for fraud detection

2000's

INNOVATION – LEAN & USER CENTRIC

Lean & User Centric

Focus: Social Media, Cloud Computing

Technology Push: Lean Startup, Design Thinking, Six Sigma

Model: Continuous Deployment, DevOps, Jobs-To-Be-Done Framework

Insurance: Telematics for personalized underwriting, advanced AI for risk modelling

2010's

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INNOVATION – RAPID DEPLOYMENT & SCALE

Rapid Deployment & Scale

Focus: IoT, AI, Autonomous Systems, cyber-physical systems, digital twins

Technology Push: EthicsOps, ecosystem development, sustainability

Model: Continues learning systems, self-healing architecture, augmented development

Insurance: Early predict & prevent? AI augmented u/w? More autonomous u/w and claims handling? …

2020's

INNOVATION

Traditional Models

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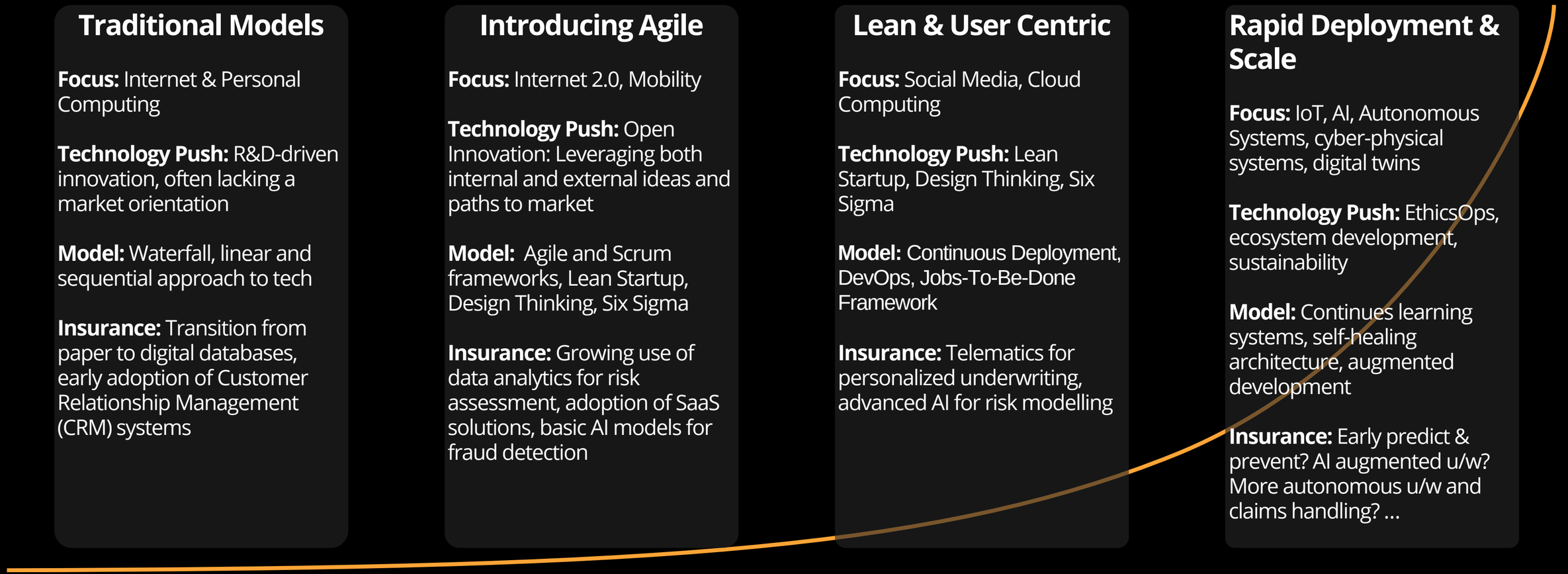

1990's | 2000's | 2010's | 2020's

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INNOVATION

THE CHALLENGE

3 Weeks

6 Engineers

Rapid Prototyping

This isn’t a product demo, there’s nothing to buy – this is about sharing a method and an attitude – expect the rough and ready … and look for a gem

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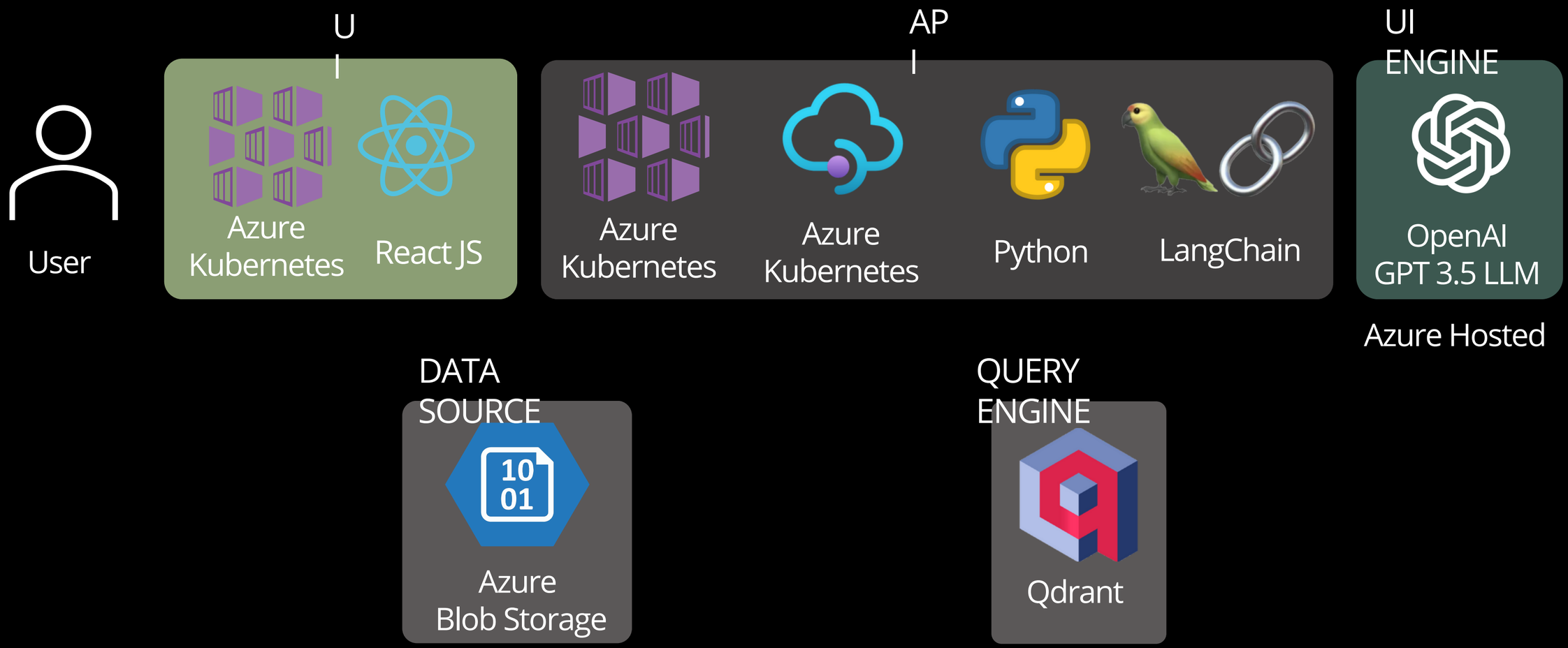
QUICK TECHNOLOGY ORIENTATION



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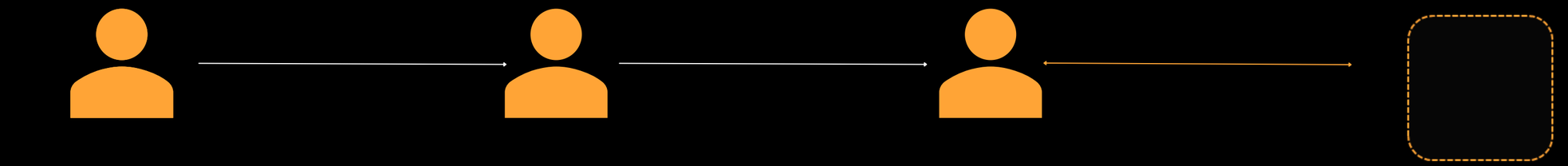
QUICK BUSINESS ORIENTATION



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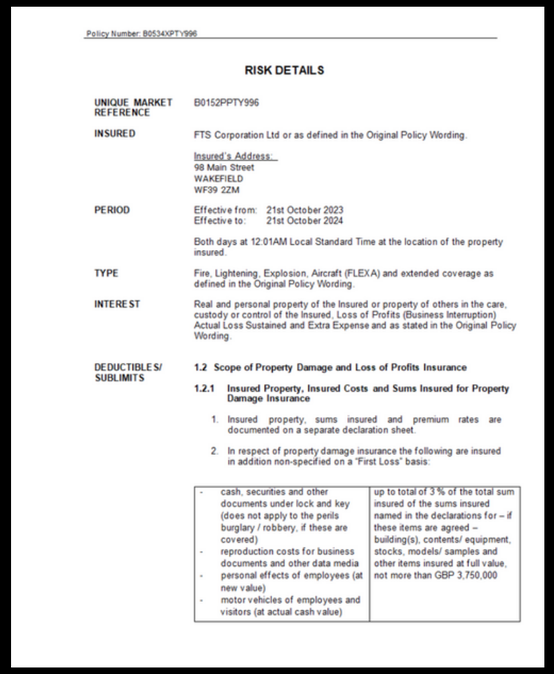
QUICK DATA ORIENTATION



Policy Number: B0534XPTY996

RISK DETAILS

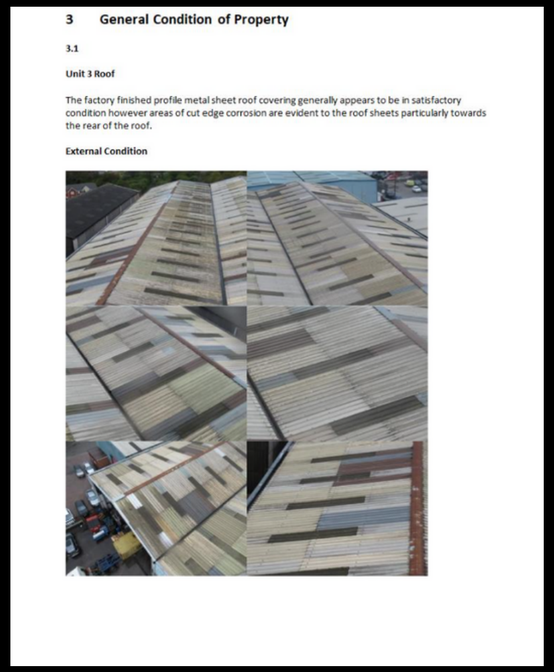
UNIQUE MARKET REFERENCE	B0152PPTY996
INSURED	FTS Corporation Ltd or as defined in the Original Policy Wording. Insured's Address: 98 Main Street WAKEFIELD WF39 2ZM
PERIOD	Effective from: 21st October 2023 Effective to: 21st October 2024 Both days at 12:01AM Local Standard Time at the location of the property insured.
TYPE	Fire, Lightening, Explosion, Aircraft (FLEXA) and extended coverage as defined in the Original Policy Wording.
INTEREST	Real and personal property of the Insured or property of others in the care, custody or control of the Insured, Loss of Profits (Business Interruption) Actual Loss Sustained and Extra Expense and as stated in the Original Policy Wording.
DEDUCTIBLES/ SUBLIMITS	**1.2 Scope of Property Damage and Loss of Profits Insurance** **1.2.1 Insured Property, Insured Costs and Sums Insured for Property Damage Insurance** 1. Insured property, sums insured and premium rates are documented on a separate declaration sheet. 2. In respect of property damage insurance the following are insured in addition non-specified on a "First Loss" basis:

- cash, securities and other documents under lock and key (does not apply to the perils burglary / robbery, if these are covered) - reproduction costs for business documents and other data media - personal effects of employees (at new value) - motor vehicles of employees and visitors (at actual cash value)	up to total of 3 % of the total sum insured of the sums insured named in the declarations for – if these items are agreed – building(s), contents/ equipment, stocks, models/ samples and other items insured at full value, not more than GBP 3,750,000

Risk Presentation

Factory/Production Plant	312,348,293	Property damage
Wakefield	750,000,000	Business Interruption
	1,062,348,293	**TOTAL**
Warehouse & Distribution	34,000,000	Property damage
Manchester	300,000	Business Interruption
	34,300,000	**TOTAL**
Office	500,000	Property damage
London	100,000	Business Interruption
	600,000	**TOTAL**
Germany:		
Warehouse & Distribution	62,915,753	Property damage
Hamburg	15,000,000	Business Interruption
	77,915,753	**TOTAL**
Belgium		
Factory/Production Plant	161,890,791	Property damage
Ghent	300,000,000	Business Interruption
	461,890,791	**TOTAL**
Warehouse & Distribution	11,234,567	Property damage
Ostend	15,000,000	Business Interruption
	26,234,567	**TOTAL**
France		
Warehouse & Distribution	11,913,248	Property Damage

Insured Asset Schedule



3 General Condition of Property

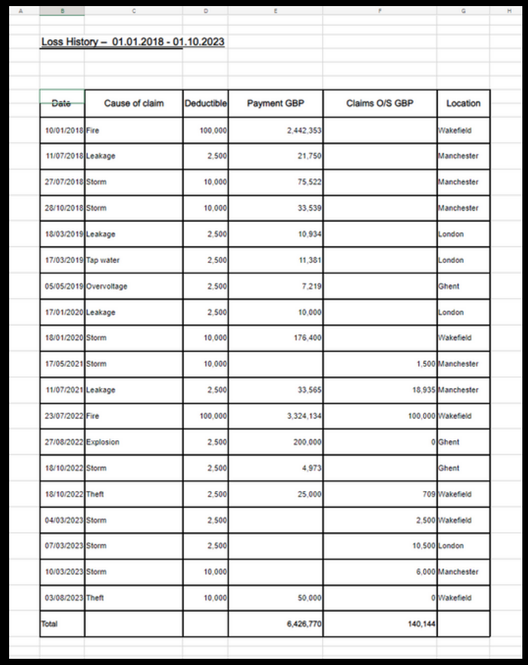
3.1

Unit 3 Roof

The factory finished profile metal sheet roof covering generally appears to be in satisfactory condition however areas of cut edge corrosion are evident to the roof sheets particularly towards the rear of the roof.

External Condition

Assessment Survey



Loss History – 01.01.2018 - 01.10.2023

Date	Cause of claim	Deductible	Payment GBP	Claims O/S GBP	Location
10/01/2018	Fire	100,000	2,442,353		Wakefield
11/07/2018	Leakage	2,500	21,750		Manchester
27/07/2018	Storm	10,000	75,522		Manchester
28/10/2018	Storm	10,000	33,539		Manchester
18/03/2019	Leakage	2,500	10,934		London
17/03/2019	Tap water	2,500	11,381		London
05/05/2019	Overvoltage	2,500	7,219		Ghent
17/01/2020	Leakage	2,500	10,000		London
18/01/2020	Storm	10,000	176,400		Wakefield
17/05/2021	Storm	10,000		1,500	Manchester
11/07/2021	Leakage	2,500	33,565	18,935	Manchester
23/07/2022	Fire	100,000	3,324,134	100,000	Wakefield
27/08/2022	Explosion	2,500	200,000	0	Ghent
18/10/2022	Storm	2,500	4,973		Ghent
18/10/2022	Theft	2,500	25,000	709	Wakefield
04/03/2023	Storm	2,500		2,500	Wakefield
07/03/2023	Storm	2,500		10,500	London
10/03/2023	Storm	10,000		6,000	Manchester
03/08/2023	Theft	10,000	50,000	0	Wakefield
Total			6,426,770	140,144	

Loss History

... there were many more

Scenario 1

Risk Analysis

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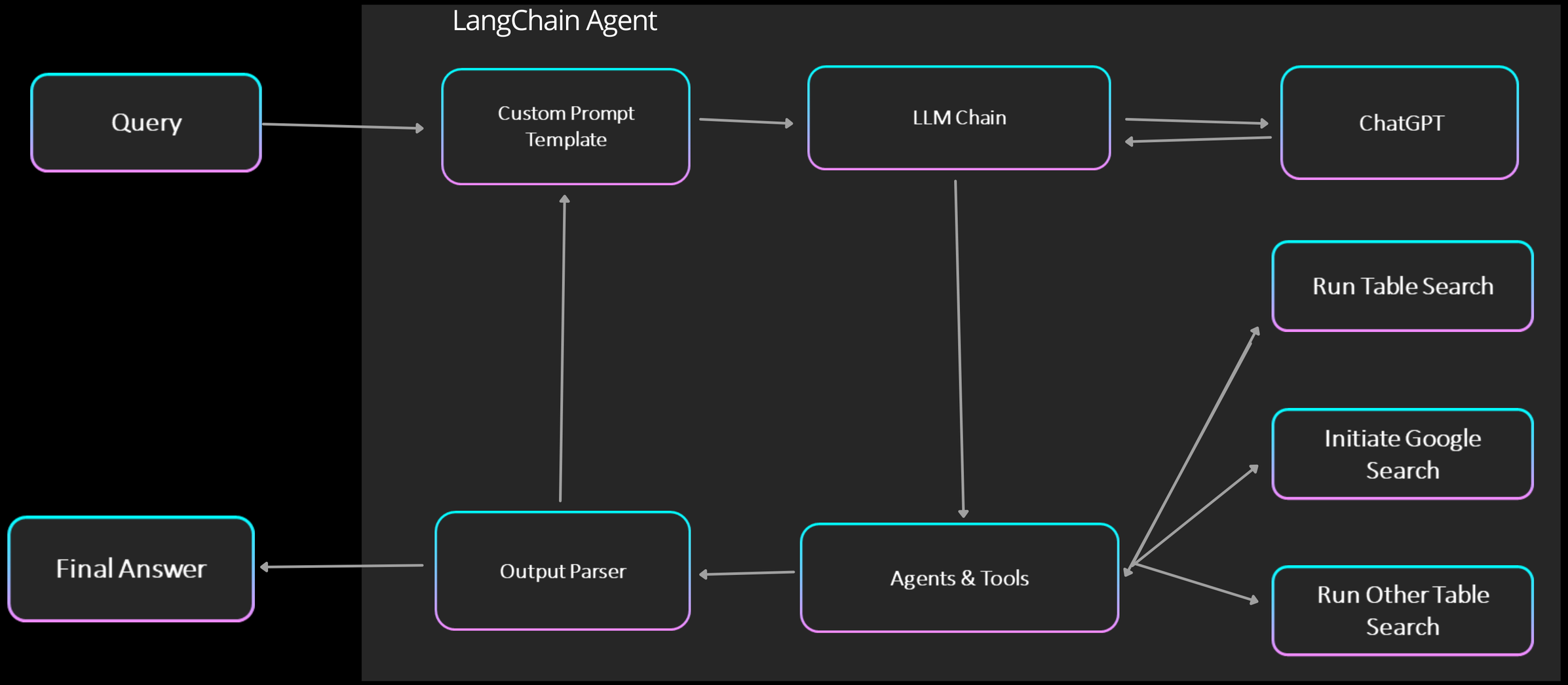
QUICK TECH LEARNING (1 of 3)



Scenario 2
Loss Analysis

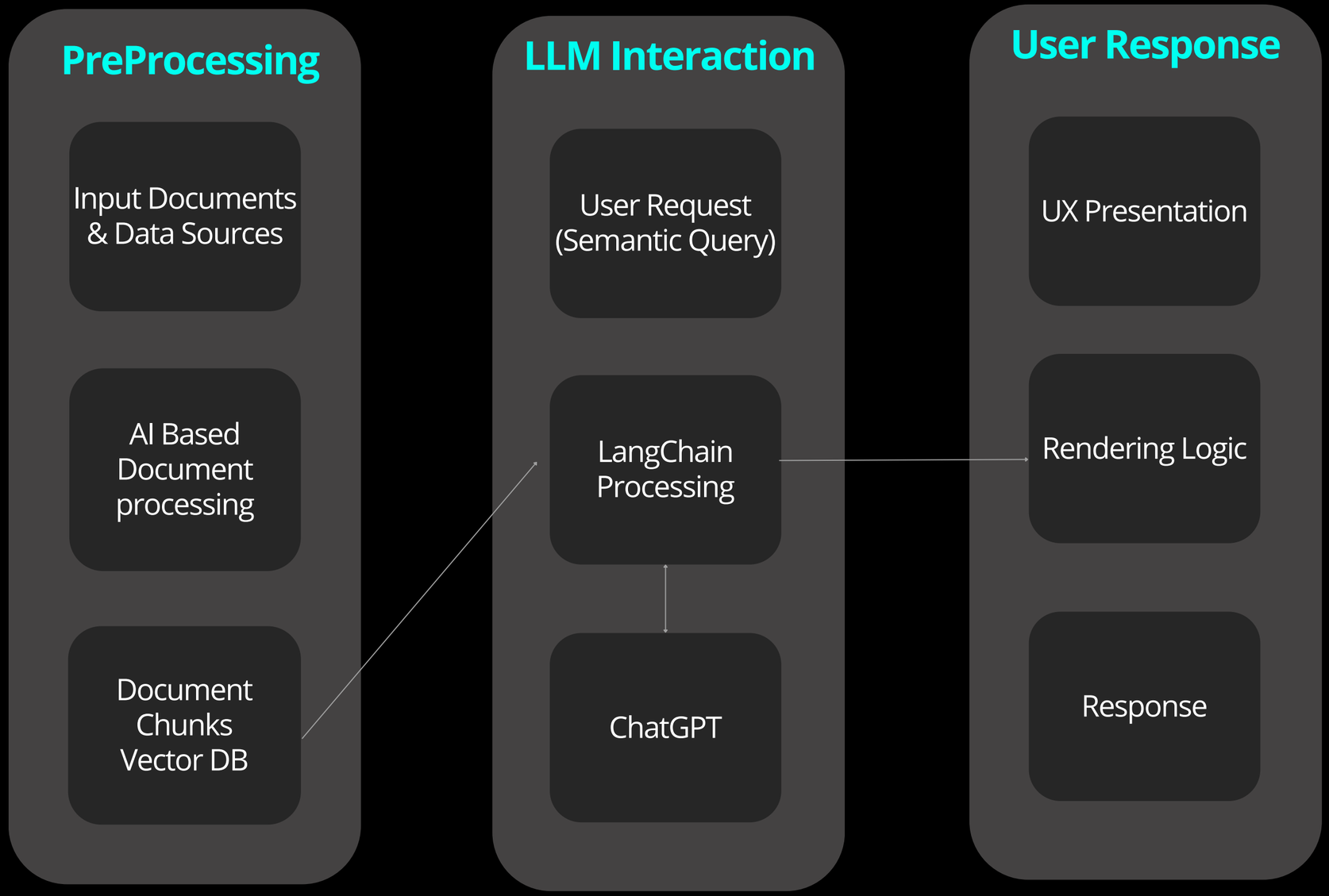
QUICK TECH LEARNING (2 of 3)

1
Risks & Policies
Insured Assets
Claims
Endorsements

2
This is where we understand and tarnslate your structured and unstructured data

3
Information is sliced according to Token limit and stored as vectors.

The RAG Model



Scenario 3
Reinsurance

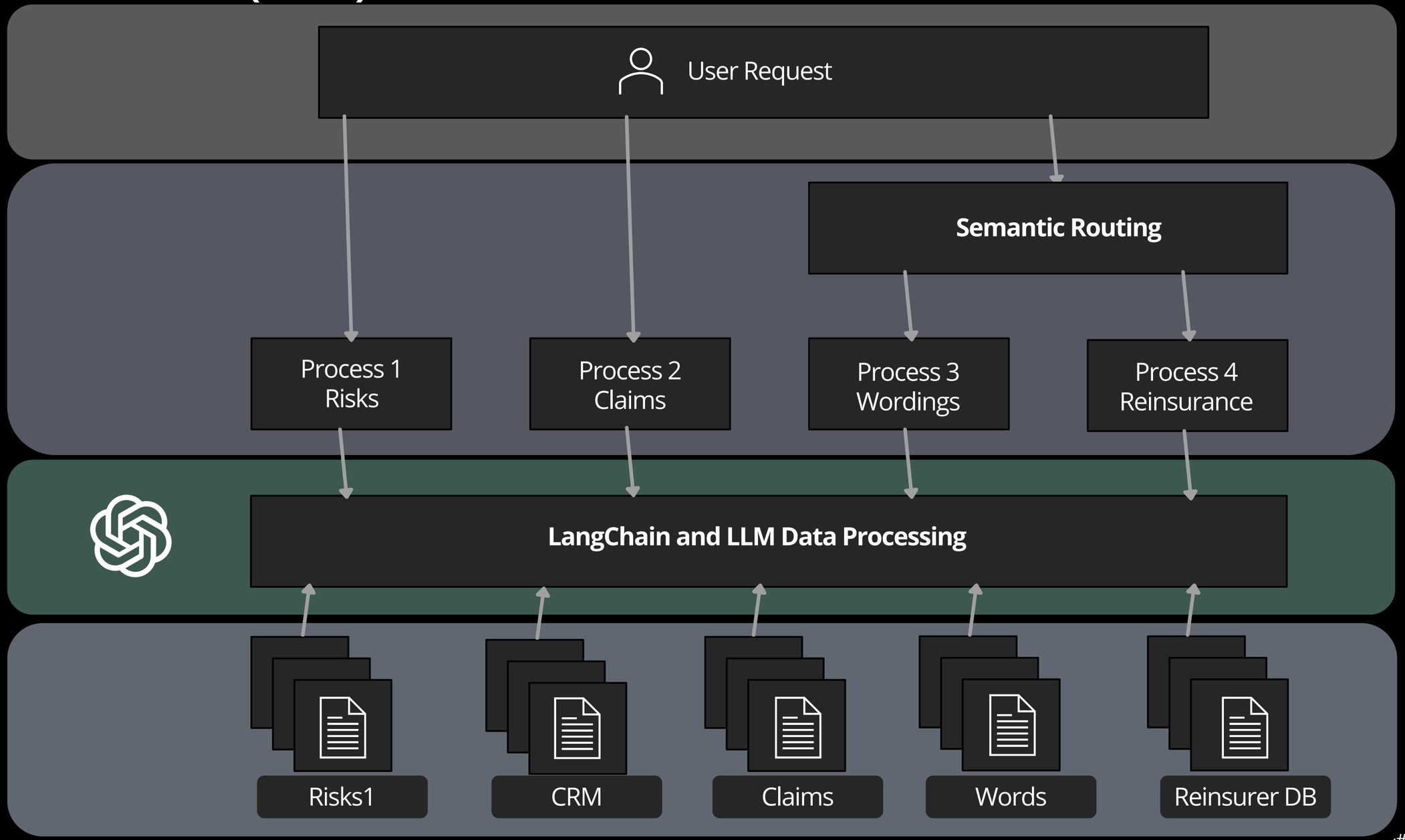
QUICK TECH LEARNING (3 of 3)

1
UI

2
Customized processess with guided prompts

3
Chat-GPT generates responses based on relevant content

4
Data chunks from Vector DB



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3 Weeks | 6 Engineers

Rapid Prototyping

And … ?

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INNOVATION

AURA
Augmented Underwriting Risk Assistant

PoC

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INNOVATION

Benefits of augmentation with this technology

- Enhanced decision making
- Underwriter in the loop
- Automation & efficiency
- Accelerated information navigation
- Assisted information analysis
- Information summation
- Contextual Recommendations
- …

- Risk clearance and triage
- Prioritisation & appetite analysis
- Risk selection
- Insured asset analysis
- Loss history analysis
- Survey
- U/W practise guidance
- …

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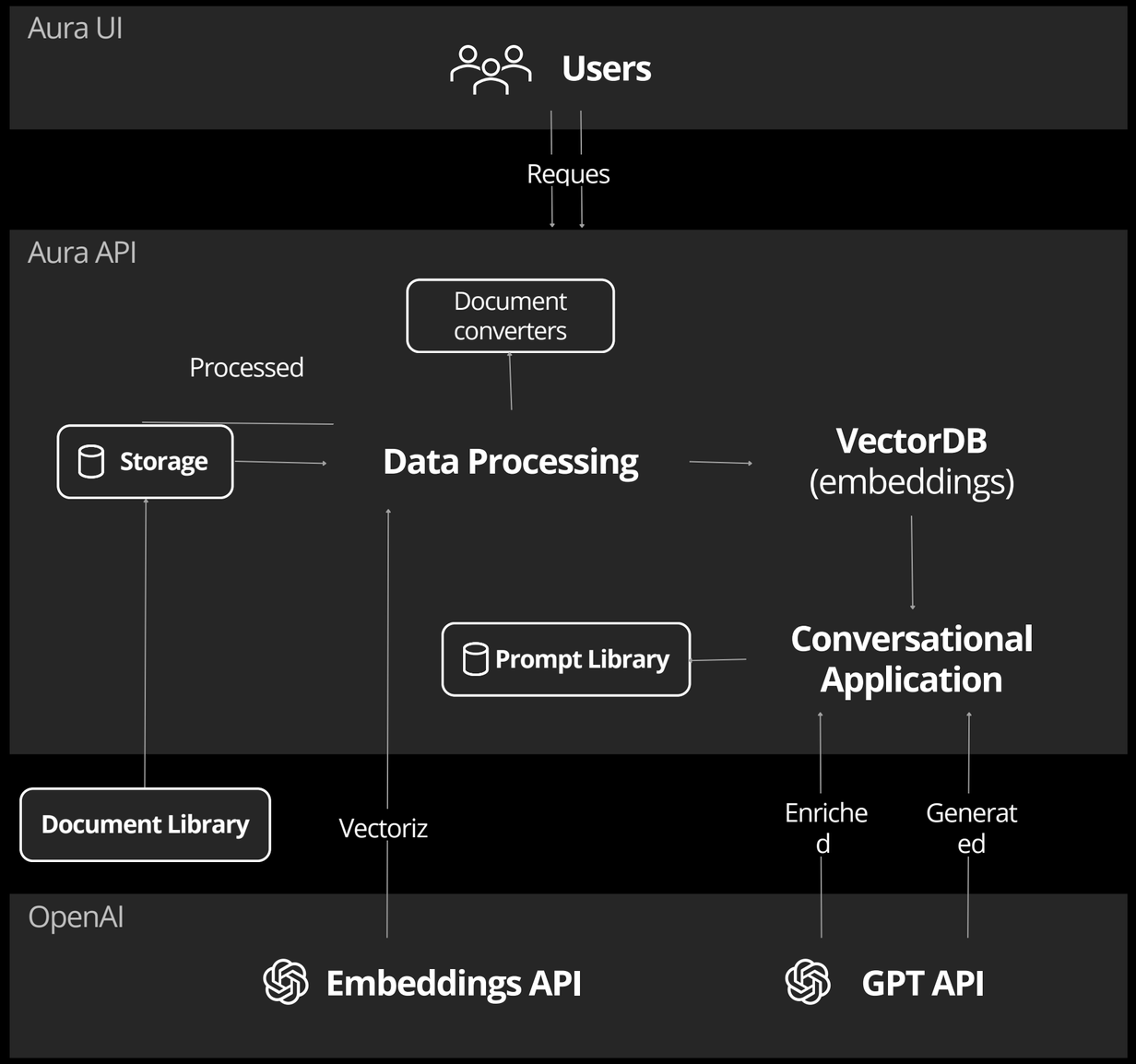
QUICK TECH LEARNING FINAL

1
User request

2
Semantic search and data processing

3
Chat-GPT generates responses based on relevant content



Key Components:

- **Q&A Bot** as an interface for end-users
- **Semantic Search** to find the relevant content based on user question
- **Vector Database** to store and efficiently retrieve content based on its embeddings (vectors)
- **GenAI API** generates response to the end user based on their question and the content retrieved by Semantic Search
- **Preprocessing** stripping unnecessary content (like HTML tags), simple data obfuscation (in order not to send PII to external services and do not store it), content vectorization
- **Storage** of key data assets (content, logs, metrics, etc.)

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INNOVATION | Retrospective (Generative AI)

Bleeding Edge Stability

Unpredictability of Response

Performance

Process Library

Pace of Evolution

Data Accuracy

Right Tool, Right Job

Misnomers & Myths

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Polling: What is the desire of your organisation to adopt this new Generative AI technology today?

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INNOVATION

Workshop Question:
What's holding you back from innovating with AI today? If you had a magical wand, what would you change?

- Which of your departments do you think can benefit most?
- What's THE killer feature that would make this capability a no brainer?
- Why can't this be achieved with traditional data analytics?
- With market modernisation, is your change agenda already too full?
- Is this seen as a costly and a lengthy exercise?
- Do not have the skills or the right mindset/culture?
- Data and information security concerns? Data protection, privacy, and IP?

Thank You

Pace
Strategy
Education
Sponsorship
Test & Learn
Democratisation
Raise Expectations

Get Started Today

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Bizzdesign

LMF
LONDON MARKET FORUMS

Change By Design: Ensuring Successful Operating Model Transformation

Nick Reed
Chief Strategy officer
Bizzdesign

Change by Design: Ensuring Successful Operating Model Transformation

London Market Forums

11 October 2023

Bizzdesign

Nick Reed

Chief Strategy Officer, Bizzdesign

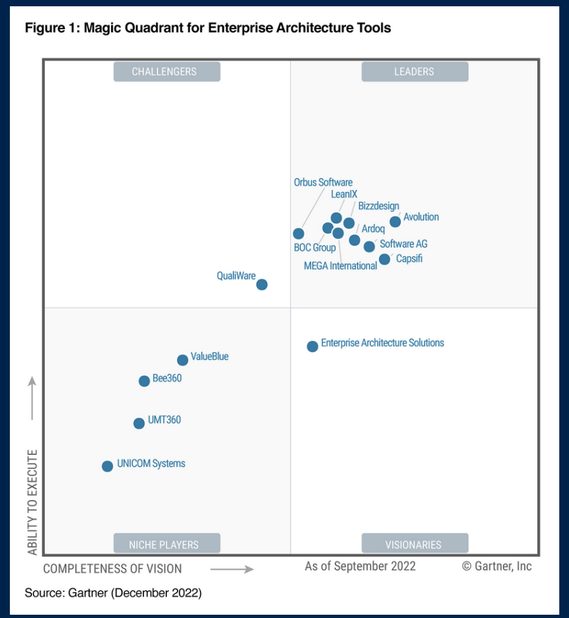
- Value proposition development
- Strategic partnerships
- M&A strategy
- Many years in business transformation consulting and software

Bizzdesign

Business Transformation Design and Decision Support

Leader in Enterprise Architecture Software

- Leader Gartner Magic Quadrant, 7 years running
- 20-year track record
- Active industry group leadership



Real experts. Going the extra mile

- Unrivalled track-record of best practices and results
- 4.8 out of 5 customer rating (Gartner Peer Insights)
- Industry-leading thought leadership

Trusted by Fortune 500/Global 2000

- Hundreds of satisfied customers on 6 continents
- Long-term relationships built on trust
- World-class security: ISO27001 and SOC2 certified

Gartner peerinsights customers' choice

Bizzdesign

We now live in a digital world

The way we do business has changed

Bizzdesign

We’re in the era of intelligence

Subsistence
Pre-1800s

→ Manufacturing
1800s

→ Computing
1980s

→ Digitalization
2000s

→ Intelligence
2020s

Bizzdesign

But it’s hard to …

Get line of sight across silos to understand impacts and dependencies

Prioritize
across competing demands (investments, gaps, improvements)

Get aligned
between diverse stakeholders and collaborate for change

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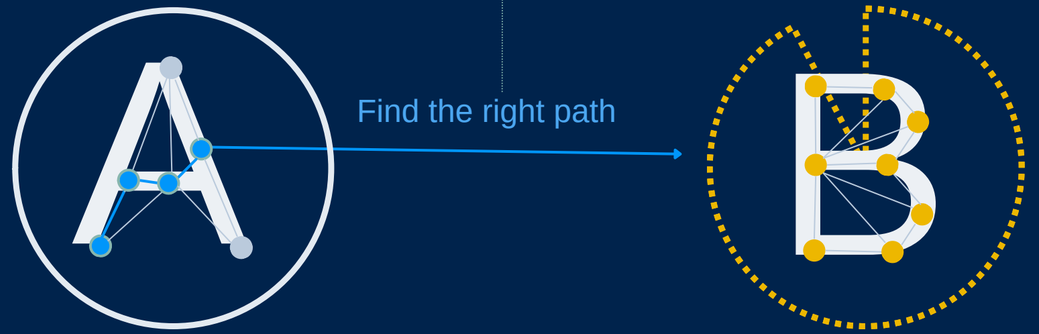
Change by design

Business transformation design and decision support

Single source of truth to design and prioritize investment options and future state scenarios

Break down silos and align stakeholders around a shared business perspective for consistent “apples to apples” decision-making



See the full picture

Execute with confidence

Connect the dots across the enterprise to understand complexity

Simply and flexibly reveal and analyze your organizational operating model of interrelated departments, teams, processes, data and technologies through our ‘insight graph’

Strategic roadmaps to stay aligned and in control

Successfully navigate to your target future across all the interdependent moving parts of your organization without unintended consequences

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Poll question 1

What is the top transformation challenge facing your organization?

- Blueprint 2 adoption and readiness
- Digital transformation in general
- Generative AI
- Regulatory compliance (e.g. Operational Resilience)
- Cost reduction
- Other

Poll question 2

What are the first words that come to mind when you consider your transformation challenges?

Change by Design:
Ensuring Successful Operating Model Transformation

Workshop

10 minutes

Write your desired future headlines for your transformation(s)

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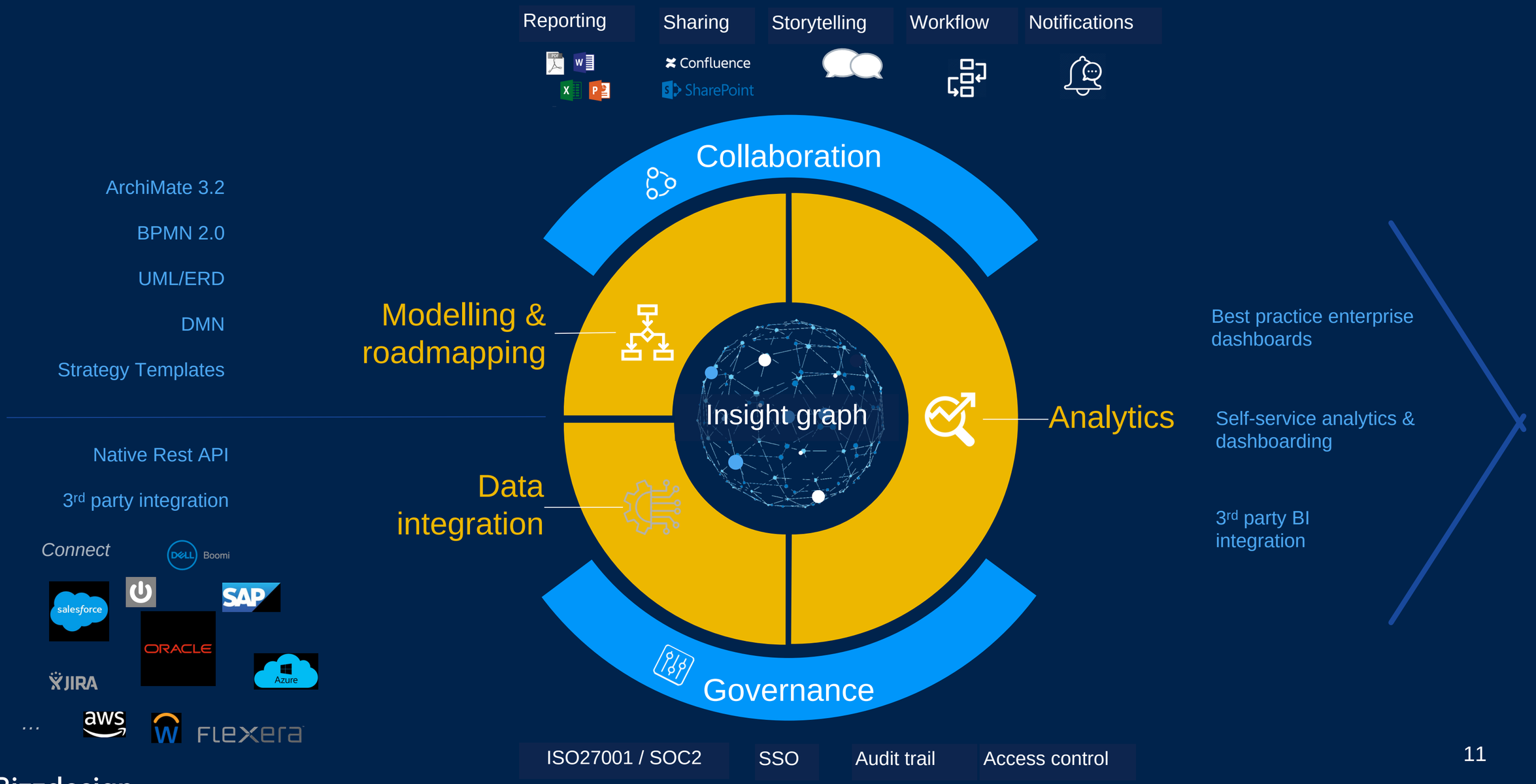
Bizzdesign Horizzon platform



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Download the 2023 State of Enterprise Architecture - Financial Services Report

Content track includes
MS Amlin Customer Case Study & Webinar

Download Athora Insurance Customer Case Study

Thank you!

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Networking Lunch in the Carlton Suite

Back at 2pm please

Afternoon Agenda

- 2:00 pm: Presentation 4 - Fail Fast, Insure Success and Workshop
- 2:30 pm: Presentation 5 and Workshop - Where to use each type of technology in this new era of AI?
- 3:00 pm: Presentation 6 and Workshop - Manchester United and Insurance Transformation
- 3:30 pm: Afternoon Networking and Tea Break
- 4:00 pm: Panel Discussion - “Data” - Data in Business Transformation
- 4:30 pm: Market Modernisation Workshop - Blueprint two, Core Data Record, MRC3 and more
- 5:00 pm: Conclusion & Close

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LONDON MARKET FORUMS

Panel Discussion: Fail Fast, Insure Success

Sharon Warner
Senior Sales Partner
Financial Services
Objectivity

Jonathan French
Client Principal
Objectivity

Roger Oldham
Founder & CEO
LMF

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Part of **Accenture**

Fail Fast - Insure Success

Business expectations

Support innovation

© 2023 Objectivity Ltd

Unleash creativity to Insure success

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Thank you for you attention

If you want to know more, please contact us.

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Decades of delighting clients

30+
Years of experience

950+
Employees

5
Offices

Established in 1991, in Coventry (UK), Objectivity is a values-driven software development company specialising in delivering custom software solutions, digital transformation, and IT consulting.
We employ innovative thinking and decades of expertise to help our clients leverage the latest technologies, always aiming to create the most fit-for-purpose digital solutions.
For us, realising projects is about more than software development. We want to help you meet your business goals and grow in a way that suits your needs.

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Workshop Question:

Where do you think idea validation through a hackathon would work in your business, and how would you organise it?

mendix
Go make it™

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Where to use each type of technology in this new era of AI?

Paul Fondie
Principal, Independent Software Vendors
Mendix

Where to use each type of technology in this new era of AI?

Paul Fondie
Siemens Digital Industries Software

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Siemens Xcelerator

Siemens Xcelerator is an open digital business platform that enables compnaies to accelerate their digital transformation faster and at scale.

A key component of Siemens Xcelerator is Mendix which is used by 10 insuretechs and 66 insurers & intermediaries to design, realise and optimise software faster and more efficiently.

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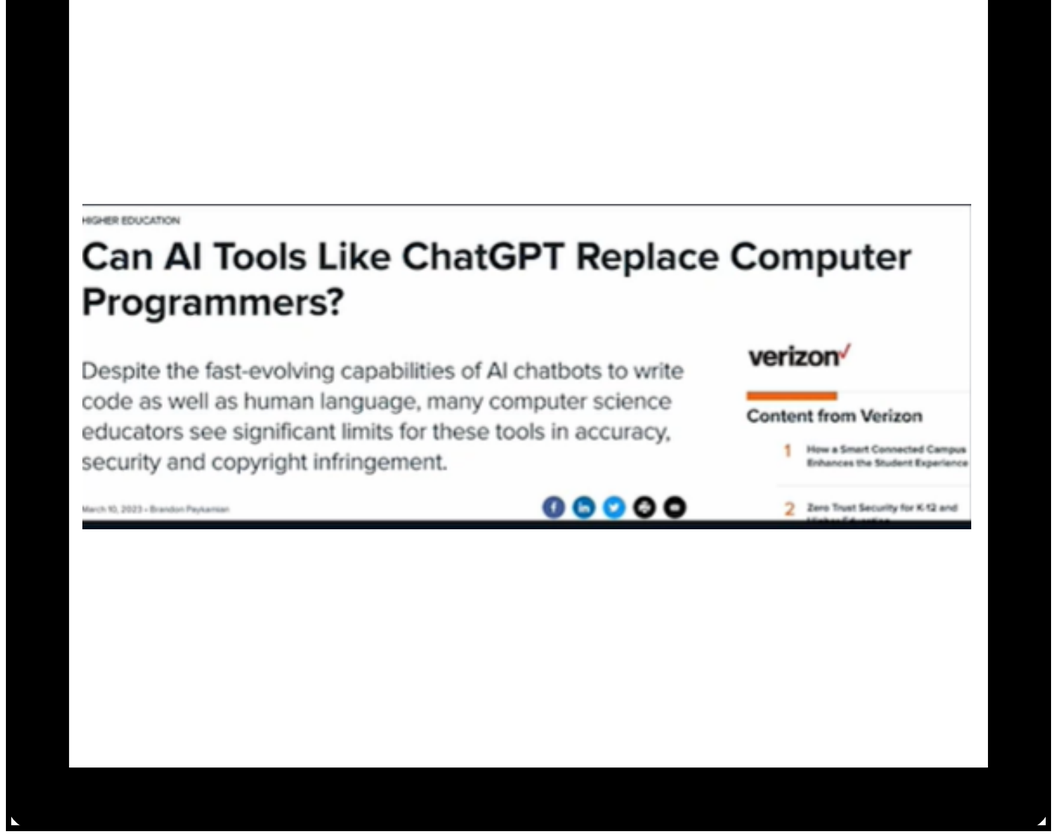
HIGHER EDUCATION
Can AI Tools Like ChatGPT Replace Computer Programmers?
Despite the fast-evolving capabilities of AI chatbots to write code as well as human language, many computer science educators see significant limits for these tools in accuracy, security and copyright infringement.
verizon
Content from Verizon
1 How a Smart Connected Campus Enhances the Student Experience
2 Zero Trust Security for K-12 and

WILL KNIGHT
BUSINESS JUN 29, 2023 12:00 PM
The Huge Power and Potential Danger of AI-Generated Code
Programming can be faster when algorithms help out, but there is evidence AI coding assistants also make bugs more common.

Home > News > Artificial Intelligence
ChatGPT Passes Google Coding Interview for Level 3 Engineer With $183K Salary
'Amazingly, ChatGPT gets hired at L3 when interviewed for a coding position,' reads a Google document, but ChatGPT itself says it can't replicate human creativity and problem-solving skills.

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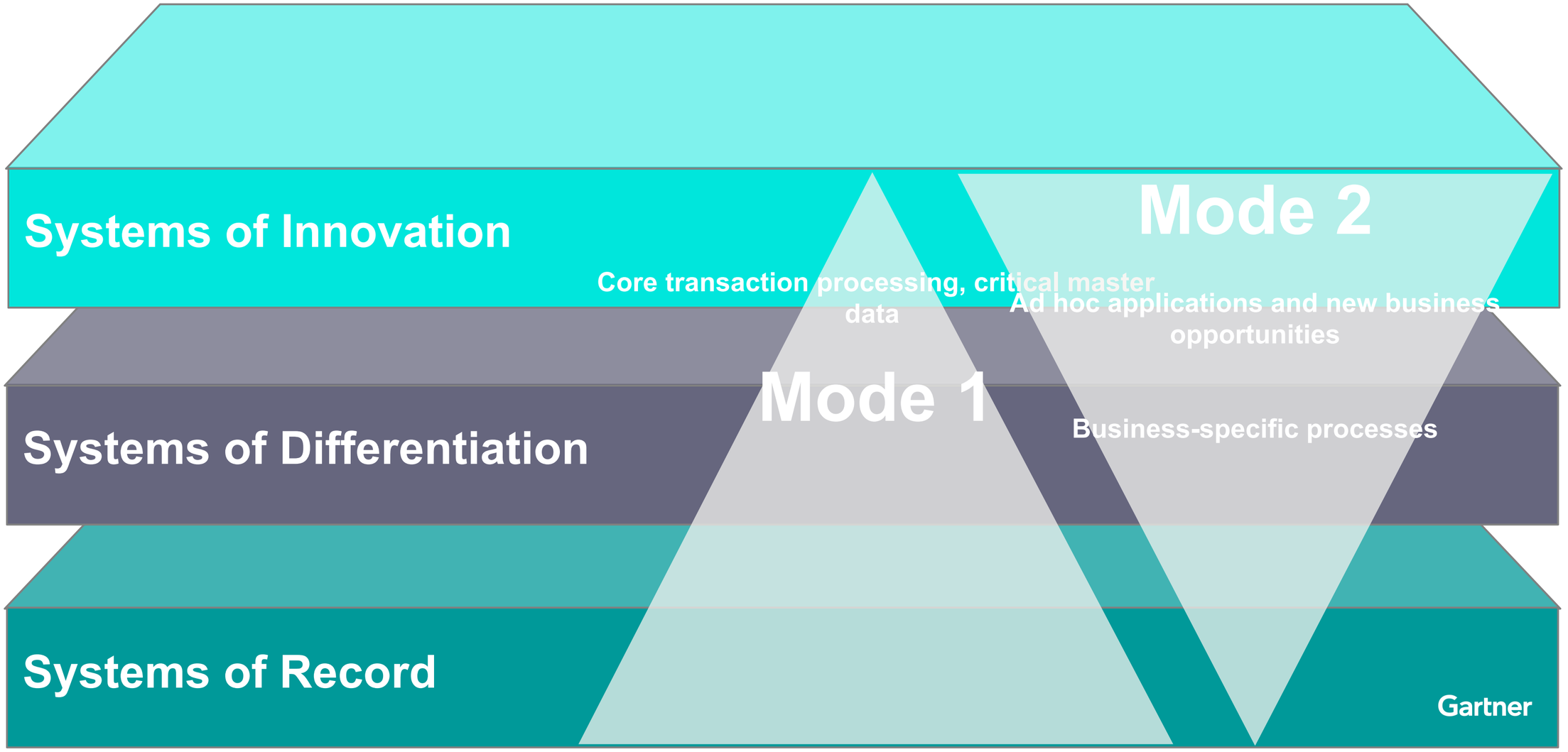
Develop
a
powerful AI
Teach
it to
write code
Have
the AI
replace you
as developer
Have
the AI
replace you
as developer
imgflip.com

Bimodal IT creates a path for staying competitive



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How we are seeing the bimodal approach reflected in insurance

Systems of Innovation

Software and applications increasingly focused on customer-facing functionality

"I want buy insurance easily. Why does that insurer not have systems to make it easy for me"

"I want to make a claim or get care effortlessly and know the status. I don't get why it is such a pain"

Systems of Differentiation

Observing these type of applications are for customer-facing staff

"I want an easy way to underwrite or handle assigned claims, and that core system is just not made for how the work works"

"Why can't I configure and launch new products quicker than dealing with this core system"

Systems of Record

Core systems are becoming more user-friendly but still won't provide the experience for front-line staff

"I need a good core system to keep a record of policyholders, bill people, the amounts we are at risk for, and produce the financial & regulatory reporting"

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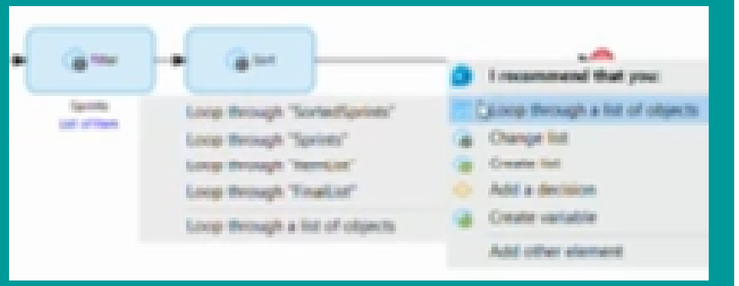
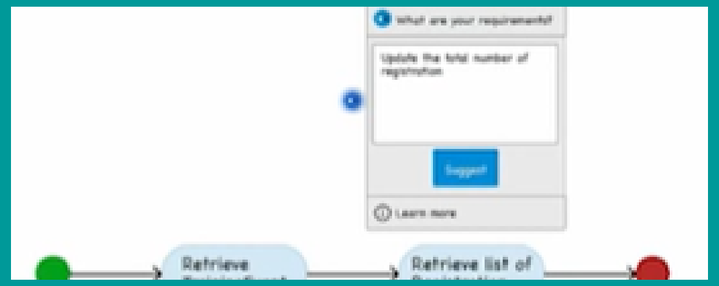
What direction are we seeing with the type of technology used in each layer?

Systems of Innovation

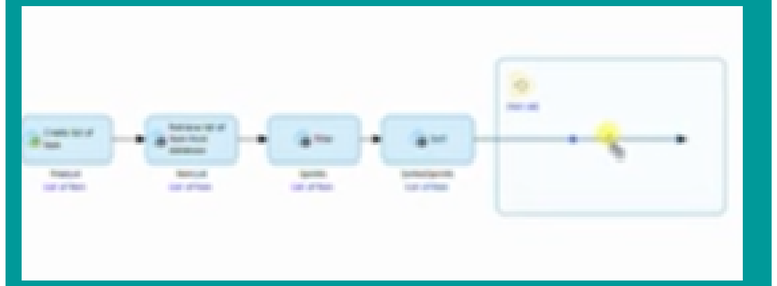


AI recommended low-code
AI layer on top of rules-based low code that recommends or predicts the next best step and partially auto config



Generative AI based low code
AI layer that generates low code using requirements in natural language (i.e. via chat)

Systems of Differentiation



Heuristic-based low code
The underlying tech identifies patterns and turns them into standard and pre-built parts of software and building blocks. This allows the developer to visually “drag and drop” to build software for staff like underwriters, risk engineers, claims handlers and loss adjustors to use

Systems of Record

```
  top: 0; }

.fa-layers {
  display: inline-block;
  height: 1em;
  position: relative;
  text-align: center;
  vertical-align: -.125em;
```

Coding
We have heard about it and it is surely a joy to learn and use. There are many core systems already built with coding that would take time and money to replicate, plus try to get market share.

Heuristic-based low code
Increasingly there are challengers to some of the traditional leaders in core systems who can position their solutions as cheaper and more adaptable.

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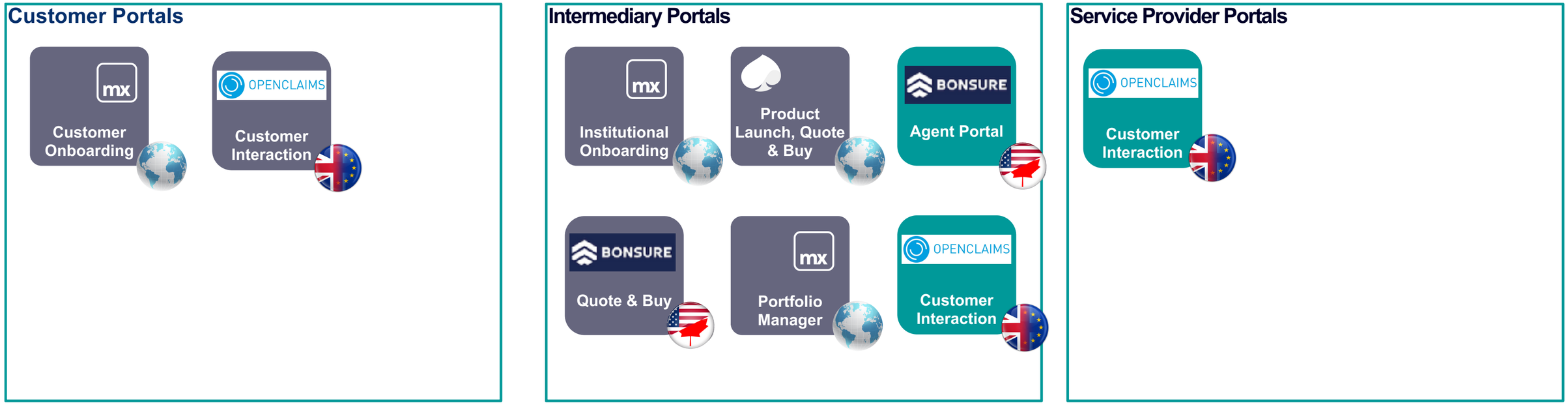
Systems of Innovation examples

Template

Solution



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Systems of Differentiation examples

Template | Solution

Claims Management

- Claims Management (mx)
- Claim Management (BONSURE)
- Claims (HumbleBee)
- Fraud Detection (programa)
- Claims Management (OPENCLAIMS)
- Repair Management (OPENCLAIMS)
- Repair Distribution (OPENCLAIMS)
- Cognitive Claims (CoverSuite)

Business Acquisition, Distribution & UW

- Underwriter Workbench
- Product Launch, Quote & Buy
- Underwriter Workbench (BONSURE)
- Quote & Buy (BONSURE)
- Policy Management (HumbleBee)
- Underwriting Workbench (socotra)
- Policy Administration (policysense)
- Sales (policysense)
- Underwriting Workbench (CoverSuite)
- Quote&Bind (CoverSuite)

Product Development

- Product Launch, Quote & Buy
- Product Management (HumbleBee)

Reinsurance Management

- Reinsurance (policysense)

Channel Management

- Distribution Management (socotra)
- Distribution (policysense)

Enterprise Functions

- ESG Assessment & Scoring (TOCnDix)
- ESG (SUSTAIRA)

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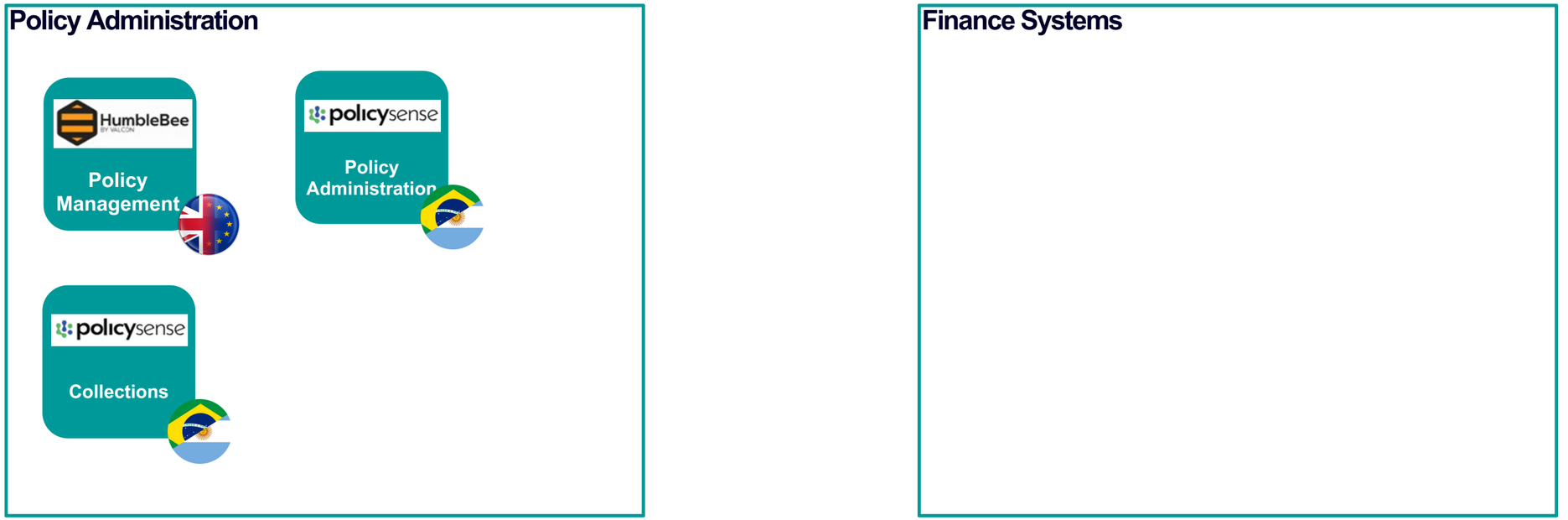
Systems of Record examples

Template | Solution



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Insurers and intermediaries:
What types of applications do you think should be built using AI-facilitated or low-code technology?

Insuretechs:
Have you used or considered using AI and/or low-code technology to underpin your solution?

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Fire-side chat : Manchester United and Insurance Transformation

Alvaro Montenegro
Product & Technology
Director
Velonetic

Ray Johnston
Head of Customer
Success
Velonetic

Sean O'Beirne
Consulting Lead
EMEA - Sport, Media
& Entertainment
DXC Technology

Teresa Jennings
Operations
Director Velonetic

Digital Transformation Dialogues: Insights from Velonetic and DXC at Manchester United

Velonetic

DXC TECHNOLOGY

You are a key decision-maker in a leading insurance organisation, and the insurance industry is at a pivotal moment in it's modernisation, with the potential to revolutionise the way insurers operate and interact with customers. However, this transformation also brings forth a multitude of challenges and uncertainties.

Why is swift and effective adoption of digital transformation solutions crucial for the future success of your organisation? What benefits can be achieved, and what are the consequences of falling behind?

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Afternoon Tea Break

Panel Discussion

“Data” - The Role of Data In Business Transformation

Izak Oosthuizen
Best Selling Author & Cyber Commentator
ZHERO

Simon Asplen Taylor
CEO, Leading CDO
Author
and Founder
of Datatick

Christian Kitchen
Chief Information Officer
Travelers Europe

Sector Modernisation Workshop - Blueprint Two, Core Data Record, MRC3 and More

What do the current Market modernisation initiatives mean to you, your role and how do you see them modifying our operational efficiency and client service?

From your perspective, what additional enhancements to Market processes and practices would improve/enhance both efficiency, operational bandwith and customer service?

CONCLUSIONS & CLOSE

Roger Oldham
Founder
LMForums

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THANKS TO OUR CORPORATE MEMBERS

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Join us for drinks!

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SPECIAL ROUNDTABLE BREAKFAST

17TH OCTOBER - 8.30AM-10.30AM

REGISTRATION AND COFFEE: 8.15AM

CORE DATA RECORD

ANOTHER STEP ALONG THE LONDON MARKET DIGITAL FOOTPATH

THE MONIKER, 25 FENCHURCH AVENUE, EC3M 5AD

KINDLY SUPPORTED BY Novidea

FREE ENTRY

MAREK BALDY
BLUEPRINT TWO, LLOYD'S

PAUL EVANS
LONDON MARKET SME, NOVIDEA

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DATA & ANALYTICS LEADERS ROUNDTABLE BREAKFAST

18TH OCTOBER - 8.30AM-10.30AM

REGISTRATION AND COFFEE: 8.15AM

DEVELOPING DATA STRATEGIES FOR CREATING VALUE

SO HOW IS GENERATIVE AI HELPING THE INSURANCE SECTOR?

THE MONIKER, 25 FENCHURCH AVENUE, EC3M 5AD

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`GUEST SPEAKERS

TOM DOWNS
COO, AVENTUM GROUP

DUNCAN FRASER
GLOBAL PRACTICE LEADER
HOWDEN